GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:375
ANSWERED ON:19.11.2007
UNSATISFACTORY TELEPHONE SERVICE
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Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether TRAI has been held responsible for unsatisfactory telephone services and faulty telephone bills as monitoring work is not being performed properly by it;

(b) if so, the reaction of the Government in this regard;

(c) the objective behind setting up of this authority;

(d) whether TRAI has been able to achieve its objectives; and

(e) if not, the reaction of the Government thereto?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) No, Sir.

(b) Does arise in view of (a) above.

(c) The objective for the establishment of the Telecom Regulatory Authority of India is to regulate the telecommunication services, to protect the interest of service providers and consumers of the telecom sector, to promote and ensure orderly growth of the telecom and for matters connected therewith or incidental thereto.

(d) Yes, Sir.

(e) Does not arise in view of (d) above.